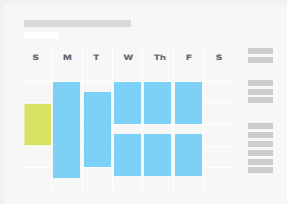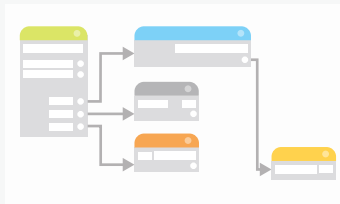# Your Phone System in the Cloud.



## Combine Your Communications Hardware and Phone Service in the Cloud.

Jive Voice is a cloud-based PBX phone system that combines traditional PBX hardware and service into a single hosted solution. It offers all of the advanced features of an enterprise PBX system with over 80 Hosted VoIP features.
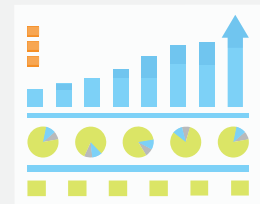
### CUSTOM SCHEDULES

Custom schedules come standard with Jive Voice, allowing users to configure time-based call routing for open/closed business hours, holidays, and special events.

### VISUAL DIAL PLAN EDITOR

Make real-time changes to dial plans and call routing with Jive's Dial Plan Editor. Map out call flows visually using the drag-and-drop interface. Easily configure elements like wait times, auto attendants, voicemail boxes, sound clips, and schedules.

### DETAILED CALL ANALYTICS

Create opportunities for more efficient use of resources, better training, and proper scheduling by using Jive's mean/minimum/maximum and time-of-day reports, geography-based heat maps, and downloadable call detail logs.

No upgrade charges or service fees are necessary to enjoy Jive's world-class service.
**Visit jive.com/voice to learn more.**

## Jive Mobile

Jive's softphone application lets users access Jive features and take business calls on their mobile device.

## Jive Desktop

Provides instant messaging, integrations with CRM services and directories, and click-to-call capabilities.
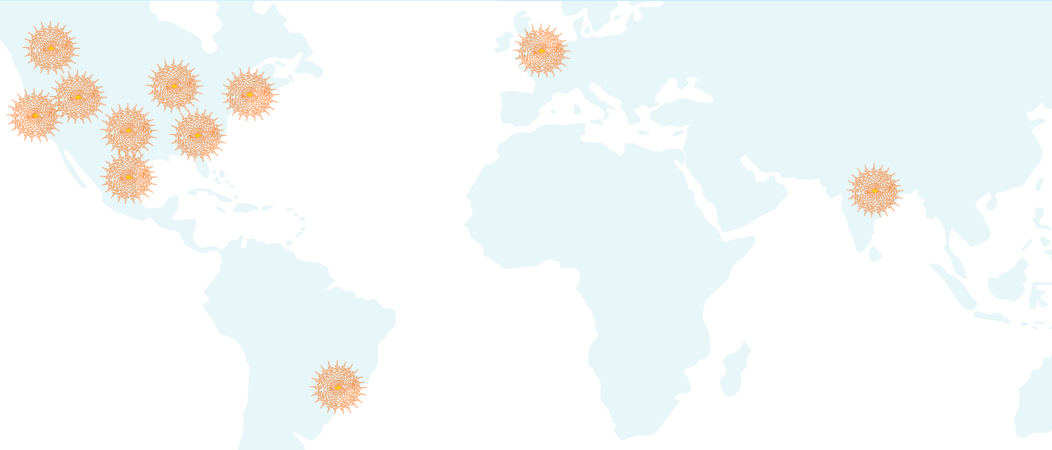
## Jive Web

Place web-based calls, check contacts' availability, and send text messages using your web browser.

## JIVE CLOUD

Jive's service delivery platform runs through datacenters in the following locations:

| | |
|---|---|
| Atlanta | New Delhi |
| Chicago | New York |
| Dallas | Salt Lake City |
| London | São Paulo |
| Los Angeles | Seattle |
| Monterey | |

## INTEGRATIONS

Jive offers both standard and custom integrations with CRM and other software providers, including:

| | |
|---|---|
| Chrome | Oracle |
| Zendesk | Outlook |
| Redtail | Salesforce |

## HARDWARE OPTIONS

Jive Voice is compatible with SIP-based phone hardware from leading manufacturers like:

| | |
|---|---|
| Polycom | Panasonic |
| Yealink | Cisco |
| VTech | Adtran |

## INDUSTRIES

Jive Voice has been successfully deployed in a variety of industries including:

| | |
|---|---|
| Business | K12 Education |
| Enterprise | Higher Education |
| Nonprofit | Financial Services |
| Insurance | Government |

## FEATURES

Jive Voice has all the advanced features you expect in an enterprise-grade telecom solution.
The following features scale and customize to your needs and are included with Jive's low, monthly per-seat price.

| | | | |
|---|---|---|---|
| Auto Attendants | Custom Schedules | Voicemail to Email | Find Me/Follow Me |
| Voicemail | Dial Plan Editor | Call Forwarding | Mobile Application |
| Barge/Whisper | Fax to Email | Call Hold | Toll-free Numbers |
| Call Analytics | Intercom | Call Park/Pickup | Desktop Integration |
| Call Monitoring | Message Waiting Indicator | Call Queues | Virtual Fax |
| Call Recording | Paging | Call Transfers | Three-Way Calling |
| Conference Bridge | Presence Monitoring | Call Waiting | Local & LD Dial Tone |
| Custom Greetings | Ring Groups | Caller ID | Unlimited Extensions |
| Custom Messages | Speed Dial | Do Not Disturb | Call Filters |
| Custom Hold Music | Corporate Directory | E911 | And More! |

It's different in the cloud. Unlimited phone features. Anywhere access. Easy to manage.

## Learn more at jive.com/voice.